



Smoothie Barista

At Smiths Smokehouse and Smoothies, it's all about family. We treat each of our team members like such because we know how much a family friendly environment adds value to our company. We believe in working hard together, celebrating together and making a difference in our community together, as a family.

As a Smoothie Barista, you are responsible for educating customers about our dessert and healthy smoothies, loose leaf teas, organic matcha drinks and these items complement our smoked barbecue. You will also have the chance to grow with our company as we continuously expand our operations. Most importantly, you will have the opportunity to master your craft as a team member with Smiths Smokehouse and Smoothies.

ESSENTIAL FUNCTIONS:

Knowledge of Smoothie blending, Loose Leaf teas and Matcha is a major plus. The ability to make smoothies and process customer orders on a POS register system; operate and use equipment necessary for store operation; communicate effectively with co-workers, guests and management; handle multiple tasks at one time, work varied hours and days based on business needs. The job will require an ability to stand for a long period of time.

- Provide an Excellent Customer Service and Accountability
- Greets every customer with a friendly smile and positive attitude
- Is honest and promotes the values and mission of Smiths Smokehouse and Smoothies
- Accurately processes transactions through the POS
- Provides excellent customer service and builds rapport with customers by learning their names and favorite beverages
- Responds appropriately to customer concerns
- Adheres to company dress code

- Respects peers and management by being on time for their scheduled shift and communicate in advance with management if a shift needs to be covered
- Adheres to appropriate standards of behavior in the workplace and to behaviors outlined in the Employee Handbook
- Ensures accountability of company funds and inventory
- Produces superior product presentation
- Educates customers on our products and is knowledgeable of the BBQ, Southern Cuisine and Healthy Spaces
- Responsible for knowing the Smoothie, Tea, Matcha and how it pairs with the BBQ food menu and how to make each item
- Will make smoothie items
- Follows health, safety and sanitation guidelines for all products
- Adheres to all Company recipes and measurements
- Responsible for maintaining and cleaning the Smoothie, Food and Kitchen equipment thoroughly at the end of each business day
- Keep work area clean and organized so that co-workers and management can locate resources and products as needed
- Wash dishes and clean spaces within the Restaurant

Knowledge, Skills and Abilities

- Communicates with co-workers and management to solve problems and improve the quality of our business and customer service
- Maintains continuous communication with management and co-workers during peak business hours
- Contributes to a positive work environment
- Assists in completing the opening and closing checklist
- Makes an effort to improve job skills, knowledge and education
- Initiates suggestive selling and sampling of products
- Does what needs to be done when asked
- Contributes to the profitability of Smiths Smokehouse and Smoothies by finding new methods of selling products
- Able to lift at least 50 lbs
- Able to work inside in a Take Out or Dine- In Restaurant Setting
- Able to work outside at scheduled events and festivals in various weather conditions
- Must have reliable and dependable transportation

Duties, responsibilities and activities may change or new ones may be assigned at any time with or without notice.

Job Type: Part-time/Full-time

Pay: \$15.00 to \$16.50 per hour

Schedule:

- 20 to 30+ hours per week, availability during the evening and/or weekends required

Education:

- High School Diploma (Preferred)

Experience:

- 1 Year Kitchen Experience (Preferred)
- ServSafe Certified (Preferred)

How to Apply:

Please complete application form at
<https://www.smokehousesmoothies.com/nowhiring>